SVR9000D
Bolide DDNS Service

Bolide free DDNS service is designed to monitor your frequently changing IP address and provide an easy solution for your remote monitoring requirements. Bolide DDNS service allows you to access your camera system 24/7 without paying double or triple to your ISP for a static IP address. Our DDNS can manage all devices by simply creating an account at www.bolid-eddns.com.

Note: In order to use Bolide DDNS service, please make sure your SVR9000D DVR is up to date. The latest firmware can be downloaded at www.bolideco.com/support.

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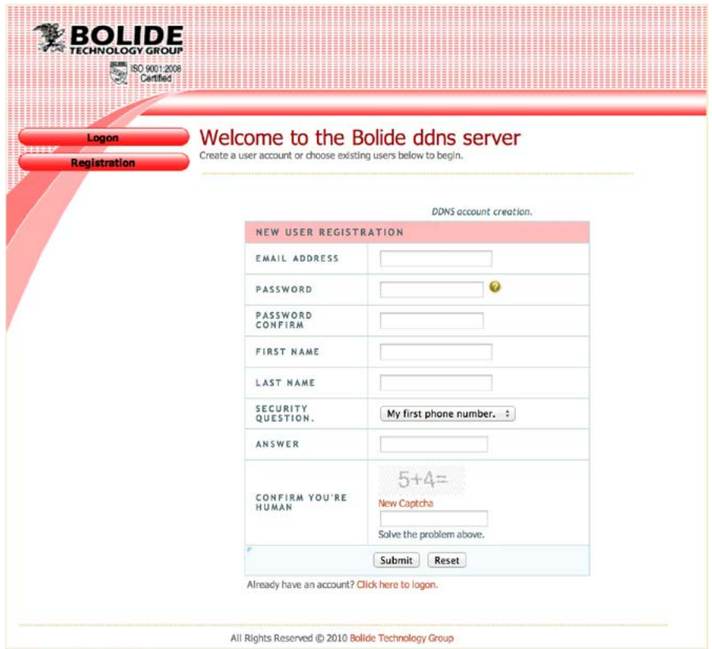
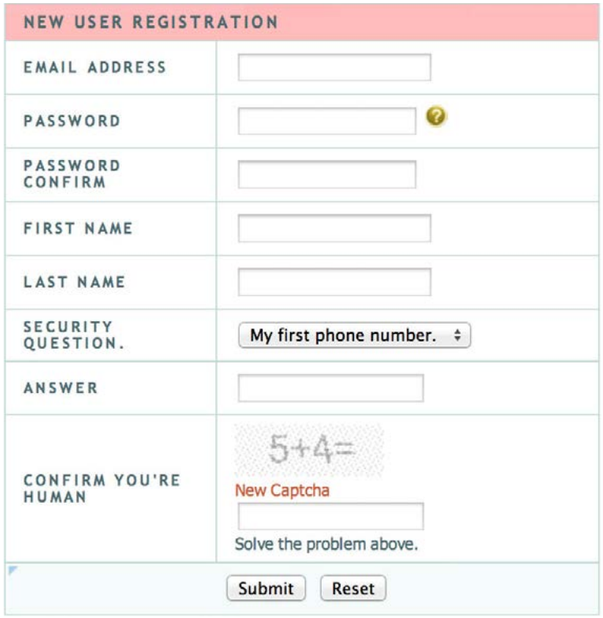
Our products are under continual improvement and we reserve the right to make changes without notice. No guarantee is given as to the correctness of its contents. We do not undertake any responsibility for the harms cause by using our product.

The model of the products in the user's manual are for reference only, but these names also perhaps are belong to other company's registered trademark or the copyright. The product pictured may differ from the actual product, only for your reference. The accessories will vary depending on the countries requirements. For details of accessories, please refer to your local distributor.

SVR9000D DDNS Service

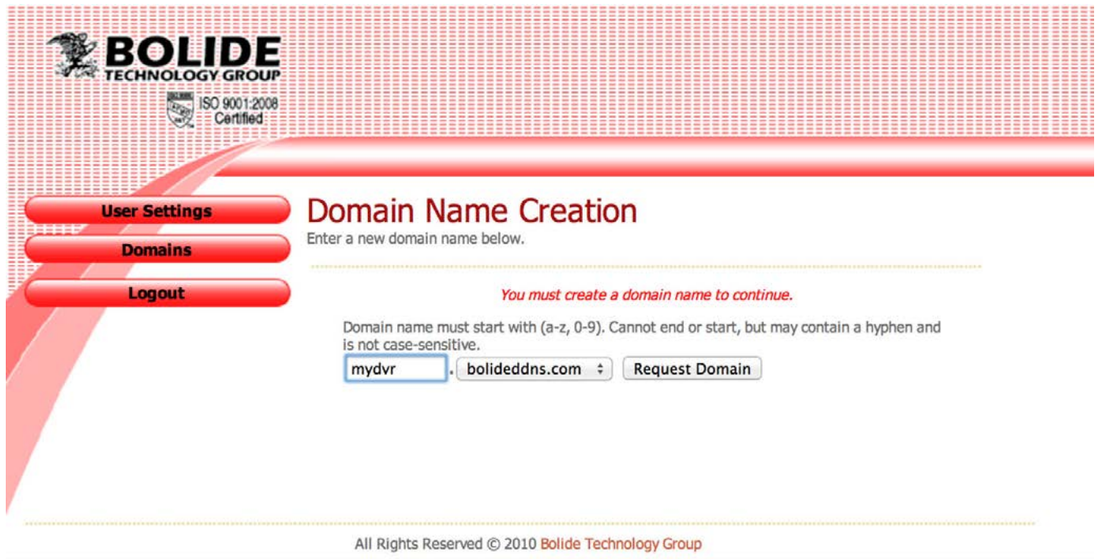
1. Setting up an account at www.bolideddns.com





In order to complete the registration, you will need a working email address. Simply fill in all the required fields. Then hit submit.

Once the registration is complete, it will automatically jump to create domain name page.


BOLIDE TECHNOLOGY GROUP
ISO 9001:2008 Certified
User Settings
Domains
Logout
Domain Name Creation
Enter a new domain name below.
You must create a domain name to continue.
Domain name must start with (a-z, 0-9). Cannot end or start, but may contain a hyphen and is not case-sensitive.
mydvr
.
bolideddns.com
Request Domain
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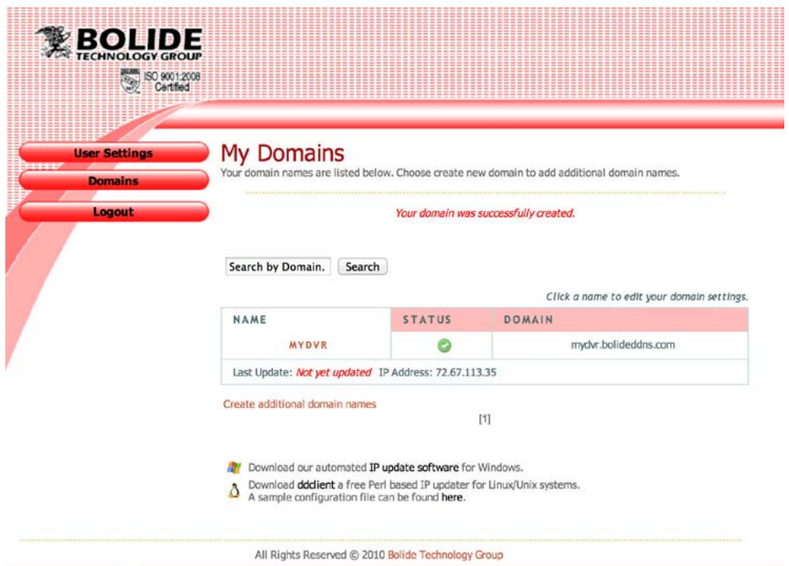
Simply put in your desired name in the text box.

For example: mydvr.bolideddns.com

If the domain name is already taken, it will return an error. Otherwise, it will bring you a confirmation as domain created successfully. Then you can go to your DVR to finish the setup.


BOLIDE TECHNOLOGY GROUP
ISO 9001:2008 Certified
User Settings
Domains
Logout
My Domains
Your domain names are listed below. Choose create new domain to add additional domain names.
Your domain was successfully created.
Search by Domain.
Search
Click a name to edit your domain settings.
NAME
STATUS
DOMAIN
MYDVR
mydvr.bolideddns.com
Last Update: Not yet updated IP Address: 72.67.113.35
Create additional domain names
[1]
Download our automated IP update software for Windows.
Download ddclient a free Perl based IP updater for Linux/Unix systems.
A sample configuration file can be found here.
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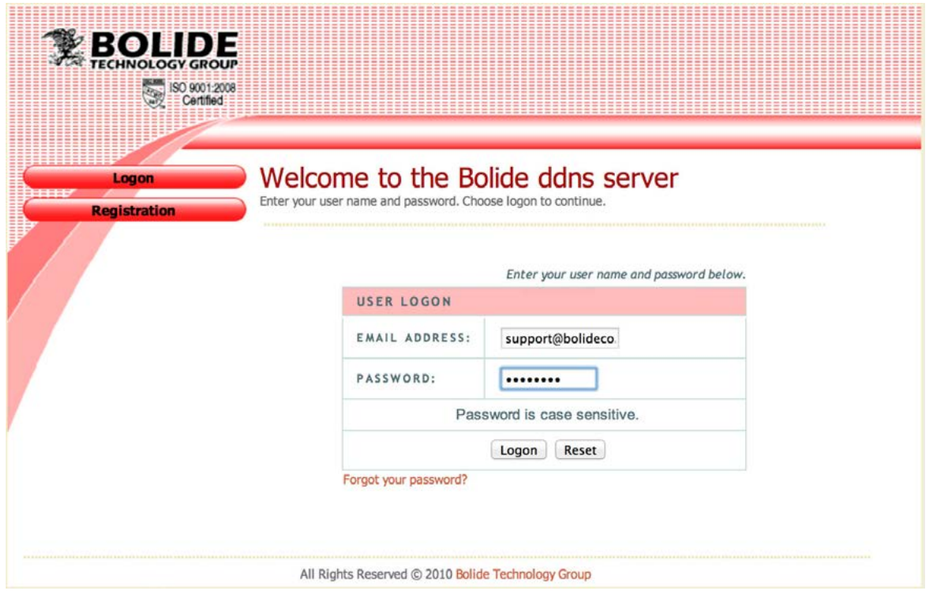
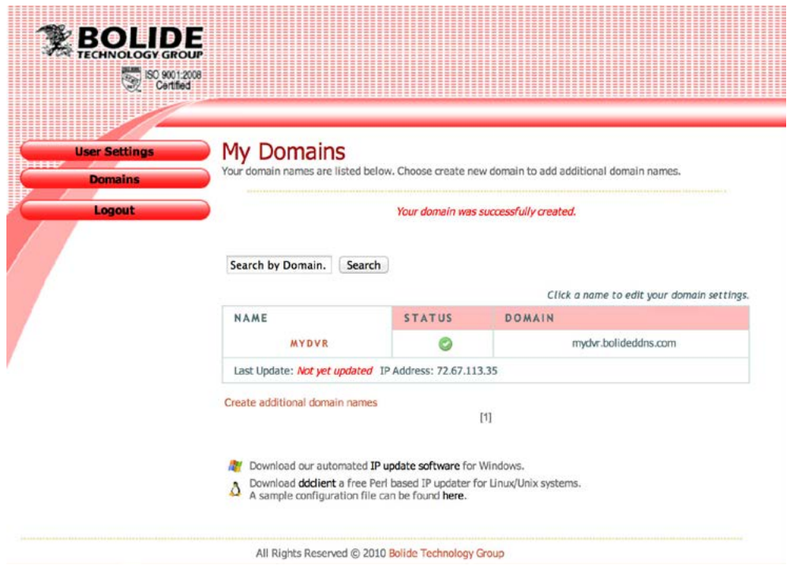
Note: After the account registration, you must go to your DVR to finalize the setup. Otherwise, your domain name will not be activated.

If you forget your created domain name or need to add another domain, simply go to bolideddns.com and logon with your email address.



You will be able to manage your existing domain or create another one.


BOLIDE TECHNOLOGY GROUP
ISO 9001:2008 Certified
User Settings
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Logout
My Domains
Your domain names are listed below. Choose create new domain to add additional domain names.
Your domain was successfully created.
Search by Domain.
Search
Click a name to edit your domain settings.
NAME
STATUS
DOMAIN
MYDVR
mydvr.bolideddns.com
Last Update: Not yet updated IP Address: 72.67.113.35
Create additional domain names
[1]
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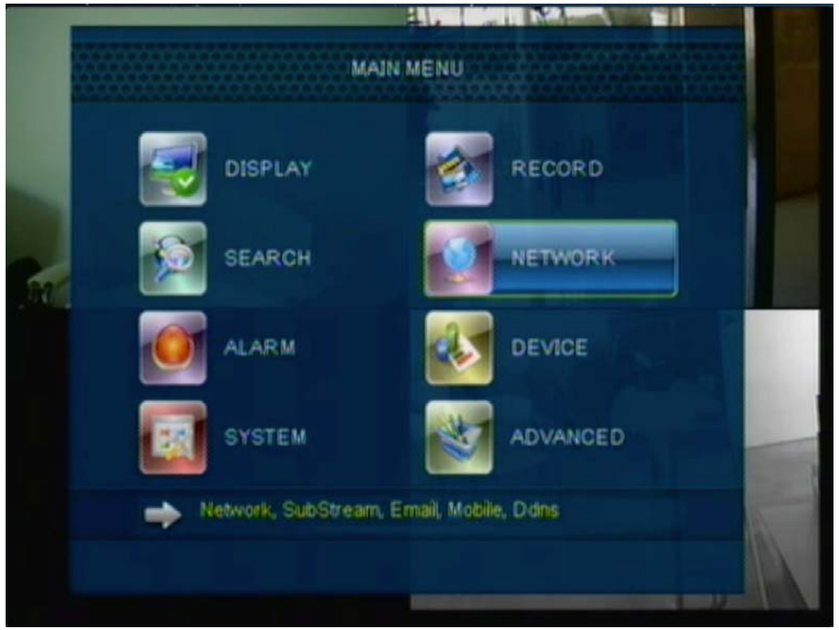
2. Program your DVR with bolideddns.com

Go to DVR's main menu, then choose Network.



Navigate to the tab DDNS settings for further options.

For more information, please visit www.bolideco.com

Simply "Enable" the DDNS service and choose the server "BolideDDNS".

Under the Host Name, you should put in the domain name that you have just created at bolid-eddns.com.

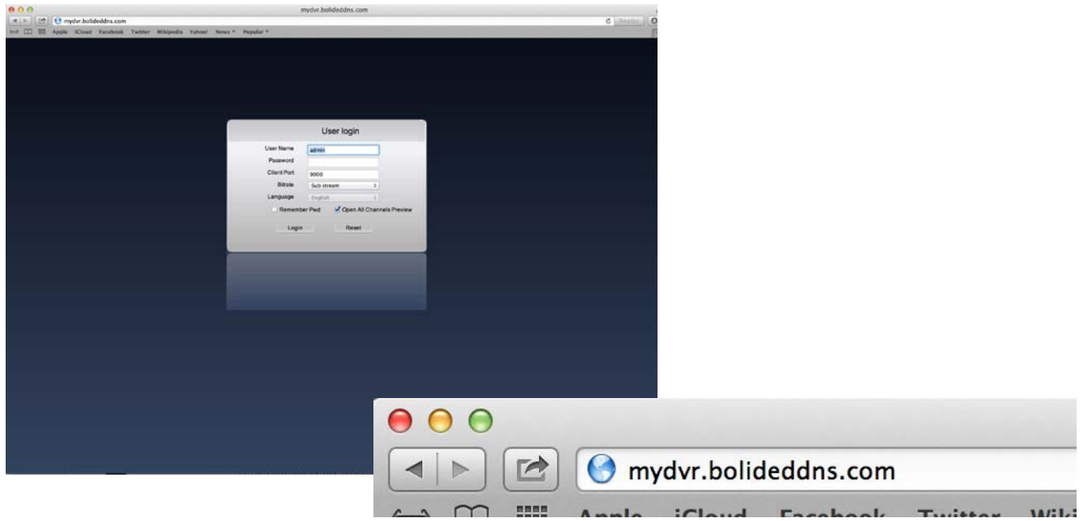
For example:

Host Name - mydvr.bolideddns.com
User Name - support@bolideco.com (User name is the email address that you created at bolideddns.com.)
Password - ******

For technical support, please call (909) 305-8889

After you input all the required information, simply click on DDNS Test to validate.
If it returns “Updated successfully”, it means your DVR is now online with our DDNS service.
Remember to apply and save the settings before you exit.

Once the DVR is restarted, you can now use your DDNS domain to access your DVR anywhere by simply entering in your domain name to your internet browser or your mobile devices.



For more information, please visit www.bolideco.com

FAQ:

1) I cannot connect to dvr.
First check your DVR internet connection. Then, check your settings at bolideddns.com to see when the last IP update time is. The DVR should update its IP address in no more than an hour. If it wasn’t updated since last hour, it means your DVR is not on-line.

2) My DVR is working fine on LAN and DDNS is updated but have no connection.
If you can access on LAN, check your router settings for port forwarding. If you have setup DDNS, you still need to configure your router in order to get access to your DVR.

3) I forgot my user name for bolideddns.com
Simply go to logon page to request your password to be sent to your email.

4) DDNS is not updated.
Please check your internet connection, and check the network settings in your DVR. If you are using static IP, please make sure your have the right gateway and dns.

5) What do I put in my mobile devices for my DDNS Domain?
Simply put your domain name in the IP address field. Please make sure your user name, password and port information are correct.

6) I forgot my Domain name.
Logon to bolideddns.com, a list of your created domains will be displayed.

7) How many domain names can I create with Bolideddns.com?
Currently, a user can manage up to 5 DVRs at the same time, and can add more if we receive a special request.

8) Can I use Bolideddns.com for my other DVRs or older DVRs?
Our DDNS service currently only supports SVR9000D series DVR.

For more information or support, please feel free to give us a call at 800-305-8889 or send us an email: support@bolideco.com.

Or simply go to **www.bolideco.com** for more information.

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